

Why aren't emails from findhelpidaho.org arriving in my inbox?

Sometimes organizations proactively block emails from unrecognized senders (like findhelpidaho.org). This is to protect employees from spam, phishing attempts, and other unwanted emails. Because of these protections, your systems may be preventing our communications—things like account confirmation and password reset emails, referral notifications, etc.—from arriving in your inbox. Luckily it's easy to solve this issue in just a few steps.



Add our email addresses to your contact list:

- hello@findhelpmail.com
- no-reply@zoom.us (for webinar invitations)

Ask your IT team to allowlist* our sending domains by DNS hostname or by IP address:

- *.findhelp.com
- *.findhelp-qa.org
- @findhelpmail.com
- @findhelp.com
- 159.135.232.210
- no-reply@zoom.us (for webinar invitations)

Remember emails with verification links are set to expire 24-hours after being sent, so keep an eye on your inbox when you are first setting up your account, suggesting new programs or claiming your listing.